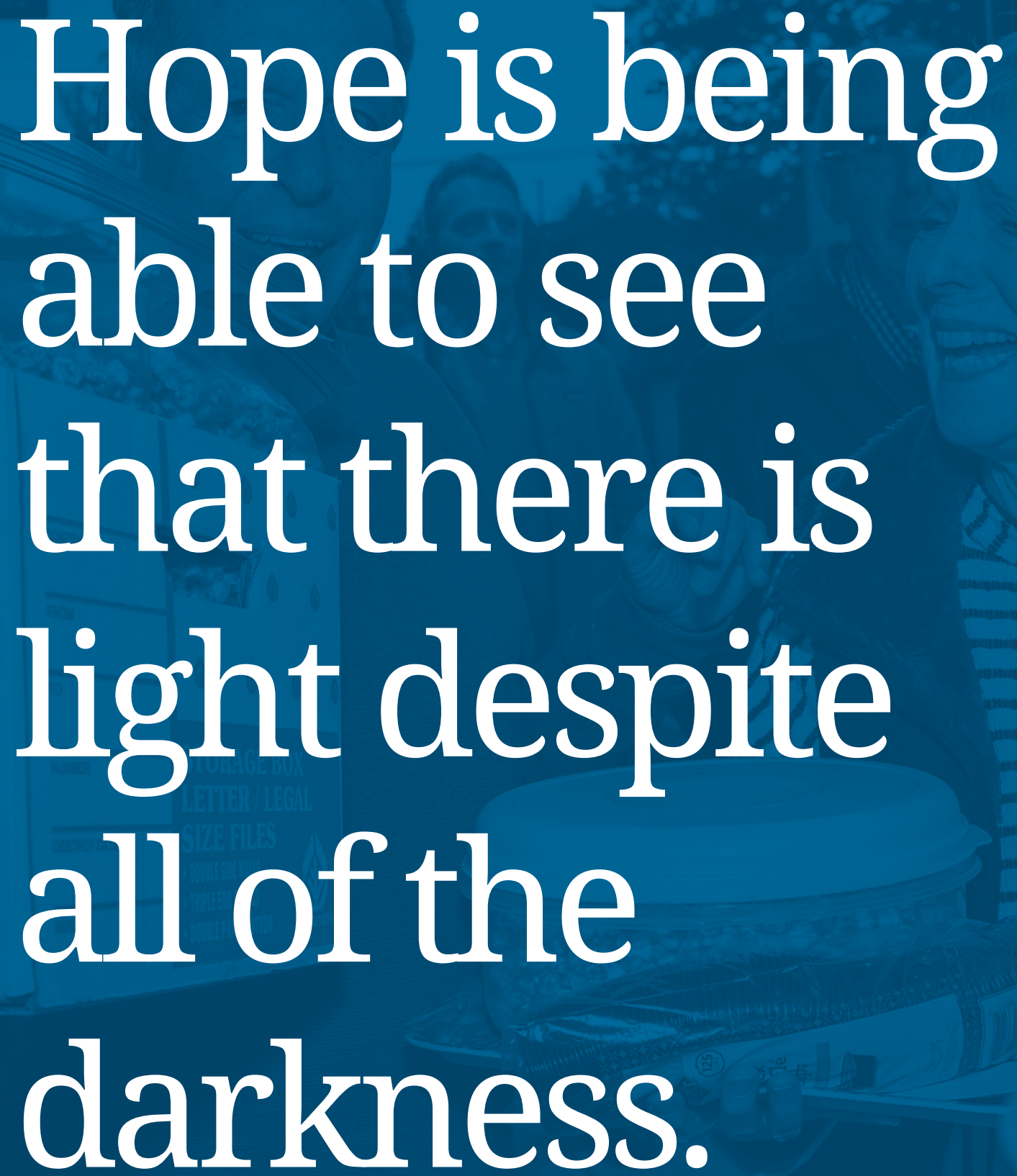




TRINITY CENTER ANNUAL REPORT 2024-2025



A blue-tinted photograph of a group of people. In the foreground, a man is looking down, and a woman on the right is smiling. The background shows other people and some text like "STORAGE BOX", "LETTER / LEGAL", and "SIZE FILES".

Hope is being
able to see
that there is
light despite
all of the
darkness.

— Desmond Tutu

LETTER FROM LEADERSHIP

Dear Friends, Supporters, and Community Partners,

As we reflect on the past year, we are filled with both humility and hope. Each day, we are inspired by the extraordinary work happening across Trinity Center - from our resilient, dedicated staff and engaged Board of Directors to our compassionate volunteers and steadfast partners. Our strength lies in the trust placed in us by the Contra Costa community we are privileged to serve.

Every day at Trinity Center, we witness the incredible resilience of people rebuilding their lives after hardship. Behind every number in this report is a story - a story of perseverance, compassion, and the belief that everyone deserves support, dignity, and a safe place to call home.

During this past year, Trinity Center has continued to deliver critical, life-sustaining and life-enhancing services that serve as the first step toward long-term stability and self-sufficiency.

This year, we provided:

- **9,461 breakfasts (an average of 788 per month)**
 - **10,089 lunches (an average of 841 per month)**
 - **4,554 showers (an average of 380 per month)**
 - **9,851 Clothing Closet visits (an average of 103 per month)**
- (Fiscal Year: July 1, 2024 – June 30, 2025)**

These vital services not only meet immediate survival needs but also foster trust and consistent engagement, allowing our team to connect members with deeper supports - including case management, workforce development, housing navigation, and wellness resources. Together, these pathways sustain the critical bridge to recovery, restoration, and reintegration.

While the challenges of homelessness continue to evolve - with rising housing costs, unmet mental health needs, and economic instability - our mission remains steadfast: to open doorways of opportunity that restore dignity and help our members move forward. We are expanding programs, strengthening partnerships with local agencies, and investing in long-term, equity-centered solutions that address the root causes of homelessness while caring for those impacted by the traumatizing effects of homelessness and poverty.

As we enter our 14th year of service, we do so with renewed optimism and purpose. In September, we welcomed Paida Ndemera as our Executive Director, whose vision and leadership are guiding us toward new opportunities for growth and impact.

To everyone who has stood beside us - thank you. Our work is powered by your compassion, and it is our honor to lead this transformative mission together.

As you explore our 2024-25 Impact Report, we invite you to see what we see every day: every number represents a solution delivered, a life improved, and a community strengthened. Together, we are building a healthier, more equitable future for all.

With gratitude and an invitation to begin or continue a partnership with us,

The Trinity Center Leadership Team

VISION

Trinity Center envisions a community working together to address the traumatizing effects of poverty and remove barriers to stable housing through compassionate services, education, shelter and advocacy.

Trinity Center opens doorways to opportunity, offering vital safety net services, case management, and housing support for adults experiencing homelessness in Contra Costa County. We empower individuals in their journey toward housing, financial stability, and overall wellness. Join us in our mission to promote dignity, inclusion, equity, and a sense of belonging.

MISSION

Core Values



Trinity Center Contact:

Phone: (925) 949-8712
Fax: (925) 949-8713
info@trinitycenterwc.org
TrinityCenterWC.org

Member Services Address:

1888 Trinity Avenue Walnut Creek, CA 94596
Business Mail Address: P.O. Box 126
Walnut Creek, CA 94597

PURPOSE

CORE PURPOSE ALIGNING WITH CORE COMPETENCIES

Trinity Center is purposefully offering unsheltered and at-risk adults a holistic approach to support that goes beyond meeting their basic needs.

By providing essential safety net services such as food, clothing, and hygiene, we create a foundation of stability from which members can cultivate a stable life with a bright future. Our innovative programs are purposefully crafted to foster confidence and competence and to empower individuals to set and achieve their personal goals. Through our collaborative efforts and community engagement, we aim to help each individual develop their skills and talents to their fullest potential, ultimately promoting a sense of purpose and belonging within our community.

ORGANIZATIONAL VALUES

As an organization we are committed to operating in unity with our values. Our Core Values guide every aspect of our work and interactions.

We understand the importance of empathy, empowerment, and compassion in creating a supportive environment for those facing traumatizing challenges. That's why we strive to incorporate these values into everything we do. We believe that everyone deserves to be treated with dignity and respect, regardless of their circumstances.

We rely on the support and collaborative efforts of volunteers and donors to help us achieve our mission. If you are interested in getting involved, we invite you to join us in our efforts to serve the unhoused and vulnerable in Contra Costa County. Whether you can donate your time, resources, or both, every contribution makes a difference.





Since its inception, Trinity Center has transformed countless lives - restoring dignity, rebuilding hope, and strengthening our community through partnership and purpose.

Trinity Center: Rooted in Compassion. Evolving for Impact.

Trinity Center was founded on a simple but powerful belief: that every person deserves dignity, safety, and the opportunity to pursue a brighter future. What began as a compassionate response by local faith communities has grown into a vital community hub serving adults experiencing homelessness and housing instability across central Contra Costa County.

Located in St. Paul's Commons in Walnut Creek, Trinity Center has evolved from a basic care center into a comprehensive, people-centered 501c3 nonprofit organization that meets immediate needs while addressing the root causes of instability. Today, Trinity Center serves more than 1,400 individuals annually, providing consistent access to meals, hygiene, case management, and pathways to housing, employment, and wellness.

While core services remain essential—meals, showers, laundry, clothing, mail, and phones—Trinity Center now pairs these supports with housing-focused case management, workforce development, and wellness programming. This integrated approach ensures that people are not only cared for in the moment, but equipped for long-term stability.

Trinity Center also plays a growing role in collaborative solutions, partnering with nonprofits, community members, and public agencies to expand affordable housing and supportive services. These partnerships include participation in housing preservation initiatives, supportive housing operations, and innovative programs designed to prevent returns to homelessness.

Through all of its growth, one thing has not changed: Trinity Center's commitment to walking alongside people with respect, consistency, and hope. Supporters make this evolution possible - transforming compassion into measurable impact and opening doorways to opportunity for our most vulnerable neighbors.

Trinity Center today is both a place of refuge and a launch point for brighter futures.

THANK YOU to OUR PARTNERS

Community Partners — The Heart

Individuals and families who give time, talent, and resources to sustain daily services and bring dignity, compassion, and hope to our unhoused neighbors.

Neighborhood Partners — The Hands

Faith communities, civic groups, and service organizations that mobilize volunteers, host drives, and build awareness to strengthen our shared community.

Business Partners — The Bridge

Local businesses and entrepreneurs who invest in our mission through sponsorships, in-kind support, and workforce opportunities that connect people to stability.

Corporate & Foundation Partners

— The Builders

Regional corporations and philanthropic funders whose strategic investments expand Trinity Center's reach, resilience, and long-term impact.

Transformational Partners

— The Visionaries

Cross-sector leaders and agencies collaborating with Trinity Center to advance housing, wellness, and equitable opportunity for all.

Visit our website for more information
www.trinitycenterwc.org



Opening
Doorways to
Opportunity
— Together





PARTNERSHIP LEVELS + BENEFITS

Amplifier = \$10,000+

- Co-plan a Partner Community Event
- Linked websites
- Tagged on Social Media
- Sponsor a Trinity Center Training or Recovery Program

Affiliate = \$5,000-\$9,999

- Linked websites
- Tagged on Social Media
- Sponsor a Trinity Center Essential Service or Program

Advocate = \$2,500-\$4,999

- Linked websites
- Tagged on Social Media
- Sponsor a Trinity Center Outreach Event

Associate = \$1,000-\$2,499

- Linked websites
- Sponsor a Trinity Center Community Event

Ally = \$500-\$999

- Linked websites

Reach for the Stars = \$50,000 +

Support our vision of a community working together to address the traumatizing impact of poverty by removing barriers to stable housing through compassionate services, education, shelter and advocacy.

- Safe Parking Program
- Master lease for Safe Transitional Housing
- Funding Housing Stability – move-in assistance & emergency support
- Additional space for Program Expansion
- Technology Upgrades for Staff and Members to Enhance Equitable Access



Our Funding Goal
for this campaign is

\$120,000

100

Friends of Trinity
pledging \$1,200
in fiscal year
2025-2026

HONORING OUR HISTORY, BUILDING TOMORROW: The ONGOING IMPACT of TRINITY CENTER

Innovative Impactful Initiatives

Trinity Center is boldly stepping forward with innovative solutions that address new challenges and uplift our community.

PROGRAMS THAT UNLOCK DOORWAYS TO OPPORTUNITY

Our programs are helping members build stability, secure housing, and strengthen their overall well-being. Behind every success story is a Trinity Center staff member—steady, caring, and deeply committed to walking alongside each person on their journey toward hope and opportunity.

- Housing Focused Case Management builds pathways to stable housing.
- Substance Use Support and referrals offer individuals a real chance to build a brighter future.
- Transitional Aged Youth Program offers support services to young adults aged 18-25.
- Workforce Development Program offers support for people seeking access to employment. Through Work Adjustment Internships, participants gain valuable experience—building practical skills, confidence, and readiness for lasting employment in the community.
- Wellness Programs, embedded in all we do, empower members to access the resources and support needed for whole-person health.
- Seasonal Evening Program (December - April) offers overnight shelter during the winter months to vulnerable unhoused adults.
- Volunteer Program offers meaningful opportunities to connect with our mission and work.
- Mail and Telephone Services, communication lifelines, allow members to stay connected to essential resources.

ENSURING FINANCIAL STABILITY TOGETHER

As part of Trinity Center's long-term strategic plan, we invite our supporters to join us in strengthening our financial foundation and ensuring that vital services remain available for years to come. You can inspire **HOPE** and **OPEN DOORWAYS TO OPPORTUNITY**



ORGANIZATIONAL ACHIEVEMENTS

Trinity Center Board of Directors - Building for the Future

A Year of Renewal and Growth

In Fall 2024, the Trinity Center Board undertook a thoughtful process to update its Strategic Plan, engaging board members, staff, and community partners in charting our course for the next three years. We reflected on lessons learned, assessed the changing needs of those we serve, and identified bold new goals to strengthen our impact. The resulting 2024–2027 Strategic Plan outlines three clear priorities: increasing revenue to fund expanded services and community engagement; expanding programs to meet emerging needs; and doubling our housing impact by helping more individuals secure and sustain stable homes.

In Spring 2025, our focus shifted to leadership renewal with the successful recruitment and hiring in September of Paida Ndemera as Trinity Center's new Executive Director. Paida brings more than 20 years of experience in healthcare, housing, and nonprofit leadership, and her arrival marks an exciting new chapter for Trinity Center. Her commitment to equity, collaboration, and innovation aligns perfectly with the organization's mission and vision for growth. Under her leadership, Trinity Center is well-positioned to deepen community partnerships, expand services, and continue building pathways from homelessness to stability.

At a time when housing costs, mental health needs, and economic pressures continue to challenge so many in Contra Costa County, Trinity Center's mission has never been more vital. Each day, our staff and volunteers meet people where they are—with compassion, practical support, and hope. Whether through access to basic needs, case management, workforce development, or housing navigation, Trinity Center stands as a beacon of dignity and community. Together, we remain steadfast in our belief that every person deserves a safe place to call home and a community that walks beside them on their journey.

Board of Directors

Molly P Clopp, Chair

Rob Culin, Vice-Chair

Andrea Hecht, Treasurer

Danny Miesen, Secretary

Iman Novin

Halie Solares

Nick Scriabine

Hallie Daily

Bill Berkowitz

Mario DiPrisco

TRINITY CENTER'S STATEMENT OF WELCOME

At Trinity Center we welcome every individual with dignity, compassion, and respect. Rooted in a deep belief in the inherent value of each person, we strive to create a safe, inviting, and caring community where everyone is seen, heard, and valued. We live out our beliefs by helping people access resources they need to live healthy, connected lives and contribute to a flourishing community.




IMPACT SUMMARY JULY 2024 - JUNE 2025

Trinity Center's impact summary showcases the tangible outcomes and transformative effects of its programs on the community.

Attendance  **Average Daily Attendance 78**

 **18,900**
Annual Shelter Attendance

 Unduplicated Persons Attendance
1477

Average Monthly First Arrivals 105



Transition Age Youth 290
Intakes



Services Clothing Room Visits **5532**



Laundry
2318



Breakfasts served **11,700**



Showers **5780**



Telecommunications

1221



Volunteer Hours

5249



Mail Services **796**
For **244** unhoused individuals

Case Management Sessions

1673



Housing Successes

124



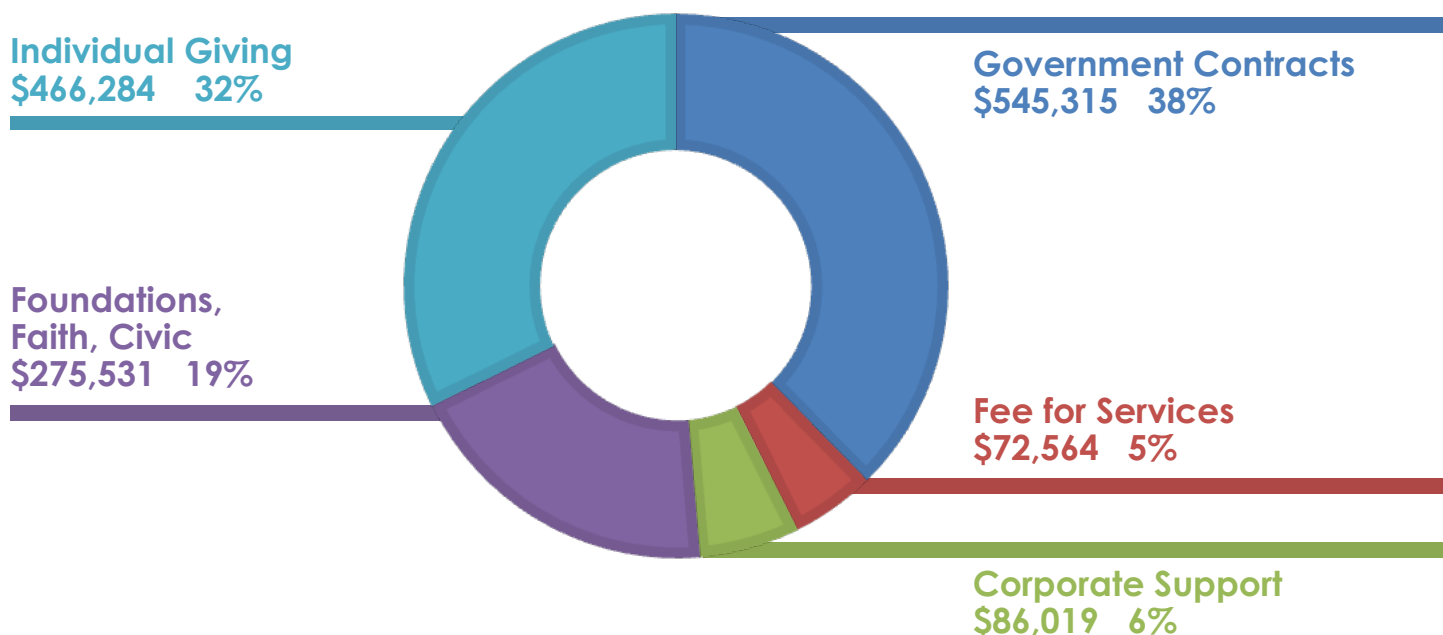
Employment Success 43



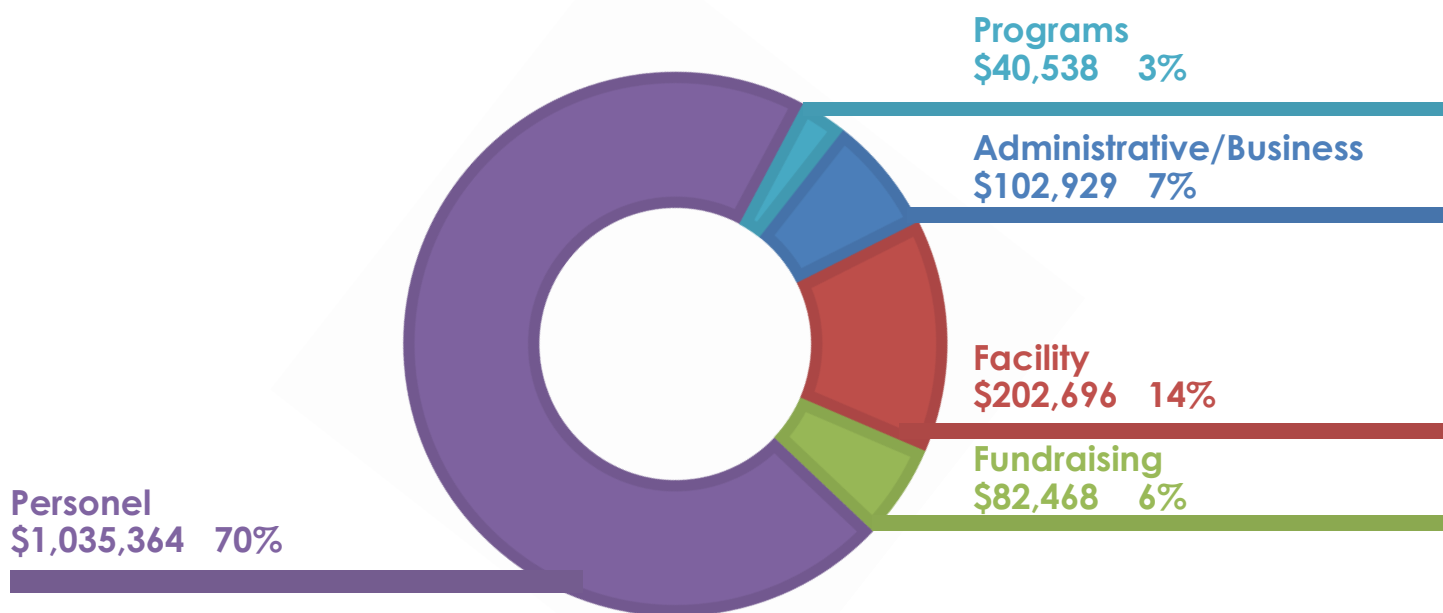
Income + Expenses

Fiscal Year 2024 - 2025

Total Income \$1,445,713 by Category



Total Expenses \$1,463,995 by Category



CLIENT STORIES

At Trinity Center, we profoundly understand that many of our clients carry the weight of multiple layers of trauma that can feel overwhelming.

David

At Trinity Center, we have seen the transformative power of inviting members into opportunities to contribute their own unique strengths

From Survival to Stability: A Trinity Center Story

When David first arrived at Trinity Center, he was focused on one thing: getting through the day. After losing his housing due to a medical setback and mounting expenses, his routines unraveled quickly. Meals were inconsistent.

Hygiene was difficult to maintain. Job searches felt impossible without a phone, an address, or a place to think clearly. At Trinity Center, David found something he hadn't had in months—stability.

He started with the basics. A hot meal. A safe place to sit. A shower and clean clothes. These small but essential supports helped him regain dignity and focus. Like the 19,500 meals and 5,000 showers Trinity Center provides each year, these services met immediate needs while creating space for something more. Once his basic needs were met, David connected with a case manager. Through ongoing conversations—part of the more than 4,000 hours of case management provided annually—he began to set realistic goals. Together, they worked on documentation, benefits, and housing readiness, placing David among the 200 individuals supported each year through housing readiness programs.

David also enrolled in Trinity Center's Workforce Development Program. With coaching, resume support, and encouragement, he rebuilt confidence and secured part-time employment—joining the dozens of members who find work each year through this program.

Within months, David was accepted into housing, becoming one of the 125 individuals placed into housing annually through Housing Focused Case Management. For him, housing meant more than a roof—it meant rest, routine, and the ability to plan for the future.

Today, David describes Trinity Center as the place where “everything connected.” Meals supported energy. Showers restored dignity. Case management created direction. Housing made stability possible.

His story reflects what Trinity Center does every day for more than 1,400 individuals each year: meeting people where they are and walking alongside them from survival toward stability.

This is the difference your support makes—one person, one step, one future at a time.

These experiences often lead to discouragement and a pessimistic outlook on life. We recognize the importance of providing a safe haven where individuals can find respite from their burdens and begin to envision brighter futures.

A fresh start can be a powerful catalyst for change, illuminating opportunities that may have previously gone unnoticed. Our mission at Trinity Center is to equip and encourage our members, ensuring they are prepared to step through doorways of opportunity that lead to renewed hope and approach second chances with optimism.

Monica

Monica's journey as a Transitional Aged Youth has inspired all of us

When a young mother first came to Trinity Center, she was seeking stability for herself, her two-year-old son, and a baby on the way. After difficult experiences accessing services elsewhere, she arrived feeling discouraged and uncertain about where to turn.

From her first visit, Trinity Center staff focused on creating a welcoming environment where she felt respected, heard, and supported in defining her own goals. Through consistent, trust-based relationships with her case managers, she received guidance navigating housing options, benefits, and prenatal resources. Together, they identified a subsidized housing program that offered a strong foundation for her family.

Once she secured her new apartment, Trinity Center helped furnish the space, transforming it into a safe and comfortable home. Today, she is preparing to welcome her new baby and looks ahead with renewed hope. With stable housing and a supportive community, she is planning a future career in healthcare and hopes to return to the workforce when the time is right.

Impact: Her journey reflects the power of welcoming, nonjudgmental support and the importance of building trust, meeting each person with dignity, compassion, and belief that a better future is possible.



YOU INSPIRE HOPE

How You Can Help

- Make a **tax-deductible donation** - consider monthly recurring gifts
- Elect Trinity Center through your **Donor Advised Fund**
- Donate your Required Minimum Distribution through your **retirement fund**
- Include Trinity Center in your planned giving - Make a **Legacy Gift**
- Ask your company to **match your giving** to Trinity Center
- **Donate** your vehicle
- **Donate Stock**
- **Subscribe** to our e-newsletter and **engage on social media**
- **Join the Board**, a committee or become a community advocate
- Check out our **volunteer opportunities**
- **Introduce our work and mission**, to your faith or civic organization
- **Partner with us** in Fundraising Events

Stay Connected

- Sign up for our e-newsletter to receive updated information. TrinityCenterWC.org



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Donate Now

To donate mail a check to:
Trinity Center, PO Box 126
Walnut Creek CA 94597
or scan this QR code.





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