



July 2022 - June 2023

End of Year Report

A Doorway to Opportunity





A beacon of hope

A supportive pathway forward

A caring community

A doorway to opportunity

Gratitude for Golden Moments

The Little Engine That Could—Trinity Center!

What are some of the books you recall from childhood—the stories, characters, and themes that still seem to influence your life? As a young child, one of my favorite books was *The Little Engine That Could*—the story of an unlikely hero whose courage and perseverance overcame their small size and self-doubt to bring well-being and joy to others. Sound like anyone you know? **At Trinity Center we are surrounded by lots of heroes—our members, staff, volunteers, and supporters—all of whom believe in the power of community to inspire each other, ignite hope and imagine getting over the mountain despite all odds!** You may know the story, perhaps read it to your young ones, but if not, the characters and challenges will probably sound familiar. There was the happy little train, going about its business of bringing food and toys to children on the other side of the mountain, when suddenly it ground to a halt and simply could not go on. I think about our members whose lives were upended when a caretaker, partner, employer, or friend suddenly was unable to assist them with basic needs, guidance, or companionship. Where do you turn for help? The toys felt sure that they could count on the big, shiny new engine to get them back on their way, but no, they weren't worthy of help. **With every smile, meal, warm shower, new outfit, and affirming words, Trinity Center reminds our members that they are valuable, and there are others in the world they can turn to in crisis.** So they try again, like the toys, and ask another engine for help, and again are turned down. We all know how hard it is to keep applying for what we want and need—education, employment, housing—and keep being turned down. Our staff and volunteers “hang in there” with members as they navigate the long, and often disappointing, process toward their goals. We can do this because we see members who participate in our workforce development, substance use recovery, transition-age youth and housing-focused programs celebrate new jobs, improved health, and stable homes every day, so we know it's possible. But sometimes even the biggest cheerleaders among us can start to feel a little bruised and tired—and like the life-worn engine the toys next ask for help on their journey, we feel like we just can't do it this time, no matter how much the help is needed. **That's when we remember all our supporters who believe in our mission and vision, and we come back the next day with our own hope and courage restored and ready to share with those who are counting on us.** Just like the toys still trying to complete their mission to get over the mountain for the sake of the children on the other side, our members are striving to build positive futures not only for themselves, but because they want to be able to help their children, parents, friends, siblings, animal companions—who doesn't want to feel that great sense of satisfaction that comes from meaningful connection with others? And so, like the toys, our members keep looking for a way forward, trying one last time as another engine comes along, opening up and sharing their hopes and dreams. But this time, the answer is “yes!” The little blue engine embraces its new and unexpected role, digging deep and telling itself “I think I can, I think I can” until they all reach the mountain top and can see their destination ahead. Hurrah! **As we reflect on this year together, of course one with challenges but with so many more achievements, we can all say “I thought I could. I thought I could” and look forward with confidence in the strength of our commitment, compassion, and community!**

Leslie Gleason
Executive Director

Mission

Trinity Center is a doorway to opportunity, providing essential safety net services and a pathway forward for vulnerable populations. We advocate for those who are seeking housing, financial stability, and wellness. Join us in our mission to uphold the values of dignity, respect, inclusion, equity, and vibrancy of life for all.

Vision

Trinity Center envisions a community working together to address the devastating effects of poverty and remove barriers to stable housing through compassionate services, education, shelter and advocacy.

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1888 Trinity Avenue
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P.O. Box 126
Walnut Creek, CA 94597



Core Values



Hope



Compassion



Respect



Inclusion



Dignity



Hospitality



Community



Partnership



Equity



Health





History

Our story begins In 2012 when a vital community service provider in Walnut Creek announced that it was discontinuing homeless assistance services after 15 years of continuous operation. In response, several program volunteers and community leaders decided that closure was not an option and services must not just continue but evolve to meet the burgeoning needs of those most marginalized and vulnerable. Partnering with St. Paul's Episcopal Church, these volunteers opened the doors of Trinity Center in November 2012 without missing a beat. Trinity Center received its 501(c)3 nonprofit status in 2013. From its grass roots origins, offering essential services to homeless adults two days a week, Trinity Center has evolved to effectively to meet the emerging needs of those it serves. The addition of a seasonal winter shelter, the collaboration that resulted in the beautiful building that houses Trinity Center and St. Paul's Commons, a 44 unit affordable housing complex, our new collaboration with The Post Apartments in Pleasant Hill where we provide support services, the addition of Trinity Center's Transition-Age Youth services, and our partnerships with county, city, corporate, faith and civic organizations and leaders, have helped create a **Trinity Center that continues to transform lives, shape neighborhoods, create community, and uniquely positioned itself to be a leader in the effort to create strategies for equitable opportunity for all in the years to come.** Trinity Center is open each Monday through Friday from 8am to 4pm offering essential services such as meals, showers, laundry, clothing, mail, computer and telephone access, and intensive case management that opens doorways to opportunity for our unhoused and unstably housed neighbors.

Diversity Equity Inclusion

At Trinity Center we embrace the philosophies of Diversity, Equity, and Inclusion by living them out in expressions of belonging, affirmation, and hospitality, demonstrating our belief that each person is worthy of dignity, deserving of equitable access to resources, capable of participating in determining their own life path, and eager to engage in and contribute to a flourishing community.



Trinity Center BOARD of DIRECTORS



Trinity Center Walnut Creek has an excellent Board, made up of highly qualified and committed members, who support Trinity Center in a wide range of ways. 2022-23 was a year of change as three long term board members retired, and five new board members joined the team.

The Board recognized the service of **Dave Stewart** and **Leslie Dawson**, both retiring after 10 years on the board. They were with Trinity since its birth in 2012! We are grateful they have agreed to stay on in advisory status as their historical knowledge and perspective are invaluable.

Molly P Clopp, *Board Chair*
(Healthcare)

Rich Carlston, *Board Vice-Chair*
(Attorney, Former Mayor)

Wayne Morris, *Interim Treasurer*
(Attorney (Ret), Healthcare)

Elaine Schroth, *Secretary*
(Ca State Assembly Field Representative)

Art Bruno, *Board Member*
(Corporate Leadership)

Rob Culin, *Board Member*
(Business Development Advisor)

Andrea Hecht, *Board Member*
(Chief Financial Officer, CSAA)

Andrew Mekjavich, *Board Member*
(Commercial Financing)

Iman Novin, *Board Member*
(Novin Development, Affordable Housing)

Lisa O'Connell, *Board Member*
(Associate Director of Housing,
Partnership Health Plan)

Nick Scriabine, *Board Member*
(Marketing Specialist)

Chad Silver, *Board Member*
(COO Kaiser Walnut Creek)

The Board's objective is supporting Trinity Center to successfully manage and integrate the growth it has experienced in the last 12 months and its anticipated growth in 2023-24 so that we can fulfill our mission to be a doorway to opportunity, providing essential safety net services and a pathway forward for vulnerable populations and advocate for those who are seeking housing, financial stability, and wellness. We will continue to enhance, grow, and improve Trinity Center's programs and infrastructure. **This involves planning for and executing on the organization's naturally occurring growth in every phase of its business, including: Trinity Center Services and Programs, Partnerships, Fund Development, Communication and Outreach.** Our excellent Board is well equipped to support Trinity Center on its growth journey!

Service Statistics Fiscal Year 2022-23

Attendance



Average Daily Attendance

68



17,266
Annual Shelter
Attendance



Unduplicated
Persons
Attendance

1409

Average Monthly First Arrivals

151



Transition Age Youth

Transition Age Youth Intakes

75



Services

Clothing items distributed

24,000+



Laundry

3140



Breakfasts
served

6616



Showers

6052



Telecommunications

1227

Clothing Room
Visits by Members

6250



Mail Services 2607
for 308 Trinity Center Members

Medical/Physician/Vaccinations/AOD Services

300+



Total

Tracked Services
Provided at
Trinity Center

43,447 up* 10%

Winter Shelter
Bed Nights

4634



* "UP" statistics refer to an increase over the previous calendar year.



Transformational Programs Ignite Opportunity

Each and every one of our members are introduced to opportunities for restored lives through our safety net services and our intentional case management and innovative programs. We remain committed to providing doorways to opportunity and a pathway forward. We continue to advocate for those who are seeking housing, financial stability, and wellness. We invite everyone to join us in our mission to uphold the values of dignity, respect, inclusion, equity, and vibrancy of life for all.

John came to Trinity Center after hearing about us through word of mouth. He exhibited anger and negativity, and felt the world was against him. As John utilized Trinity Center's services to get basic needs met, he began trusting that staff were genuinely interested in supporting him in his efforts to get back on his feet. He also discovered that he could build and contribute to a community here at Trinity Center which helped him turn that corner from helpless to hopeful.

John began listening to positive feedback and immersing himself in podcasts directed towards inspiration, positivity, and life coaching. With Trinity Center providing the foundation to build on his newfound outlook, he began seeking out ways to give back and help with things like putting chairs away, folding tables, or even just holding the door open for a member with a walker. John started feeling more and more energized and hopeful, cultivating a sense of belonging and purpose.

Phase One of Trinity Center's emerging Workforce Development Program was a perfect fit for John. The process provides for a work adjustment period which offers internal opportunities to volunteer, and build soft skills, time management, and creates a routine. This allows members of Trinity Center to rebuild employment skills and to revisit the fundamentals needed to return to community-based employment.

John's confidence and positivity soared, and he began to devote more time to efforts that benefitted the Trinity Center community in many ways. We have all discovered that peer leadership is one of his super powers!

John has now sought to obtain his identification card to begin the process of job searching, to open a bank account, and to look for affordable permanent housing by utilizing our housing-focused case management services.

John has become a valued and inspirational member of Trinity Center who has not only changed his point of view and attitude toward life, but is now on the path to broaden his horizons and move forward in life!

Substance Use Disorder Support

“Lori” began coming to Trinity Center in 2016. Since then, she has struggled with mental health, addiction, and being unhoused. Any one of these things alone creates a significant challenge to a person’s overall health and wellbeing. She has battled these barriers with periods of success as well as setbacks along the way. **She is now clean and sober, connected with resources that address her mental health issues, and she is stably housed!**

During her time at Trinity Center, Lori was an engaged participant in our substance use disorder peer groups, which are held on site twice a week. It was there that she began to acquire the coping skills and support necessary to continue building a strong foundation for her recovery from substance abuse. Lori was instrumental in aiding other members’ recovery by her willingness to share insights gained from her own struggles with addiction. Trinity Center Substance Use Disorder (SUD) counselors worked with her each step of the way so she could learn from the missteps, not get discouraged, and maintain her focus on achieving her long-term goals.

Lori worked with an SUD counselor at Trinity Center to get connected to and complete a residential treatment program for substance abuse. She then returned to Trinity Center and displayed her resilience as she continued working with staff who encouraged her to take each next step in her recovery journey.

She has been thriving in her new environment since September of 2022 and is applying to become a peer advocate for others who are confronted with similar obstacles. Trinity Center hopes that when the time is right, Lori will come back to Trinity Center to share her story and support our members who are experiencing what she was able to triumph over.

Evening Program

Our Evening Program provides overnight shelter and a hot evening meal during the cold wet winter months. The immediate direct impact is safety, security, and a good night’s sleep that allows members to focus on their housing, income, and wellness goals during the day. **Trinity Center Members participating in our Evening Program and engaging in our Day Program services receive 24/7 wrap-around support that has lasting impact in the form of direct and indirect outcomes.**



Our Newest Programs

Workforce Development Program

- Getting back to work
- Knowing what to do to get a job
- Learning the current process to get a job
- Explaining a gap in work history
- How can you keep a job?
- Building support to keep a job
- What are my goals?
- How to build to self sufficiency
- How to manage my paycheck and bank account



- Phase 1
ASSESSMENT
- Phase 2
COMMITMENTS TO SCHEDULE
OF WORKSHOPS
- Phase 3
INDIVIDUALIZED GOALS
- Phase 4
PROGRESS CHECK INS
- Phase 5
REALIZING YOUR GOALS
& SETTING NEW GOALS

Wellness Program





Recent Recognitions and Awards

2020



California Non-Profit of the Year
(Named by CA Senator Steve Glazer)

2021



**EAST
BAY
TIMES**

Community Resilience Award
(East Bay Leadership Council Philanthropy Awards)
East Bay Times Share the Spirit Award and News Article
Featuring Trinity Center Staff

2022



Featured nonprofit at Newsmakers: Lesher Speaker Series
(Lesher Foundation)

California Non-Profit of the Year
(Named by Assemblymember Rebecca Bauer-Kahan)

2023



Named Most Caring Poverty & Homelessness Prevention Organization 2023 – California

By the publication *Acquisition International* in their
Non Profit Organisation Awards 2023

“Trinity Center has helped me through some very hard times in my life. When I needed a job, they were there to help me build a resume, apply for jobs, succeeding in an interview, and getting a job! Now that I have a great and permanent job secured, we are working on getting me an apartment close to both my jobs.”

— A Transitional Aged Youth Member



NEW AT TRINITY CENTER — Impact Navigator

This is not just a newly created staff position at Trinity Center. It is a philosophy that we have embraced which has proven to be very effective as we empower our members to navigate the Trinity Center services and programs that will specifically benefit them. As the devastating impact of homelessness continues to grow, our navigation processes help ensure that no one slips through the cracks as they seek opportunities for brighter futures. Impact Navigation begins at Trinity Center with a warm welcome, a meal, a shower, fresh clothing, and a guided exploration of the opportunities we offer to participate in case management, coaching, and counseling that builds competence and confidence. Impact Navigation can continue for Trinity Center members long after personal goals are achieved. We are there to support our newly employed, and newly housed members for as long as they wish to stay connected. Success is never a snapshot in time. Success is not a destination. It is an entire journey that we remain committed to. That commitment is how we measure impact at Trinity Center.



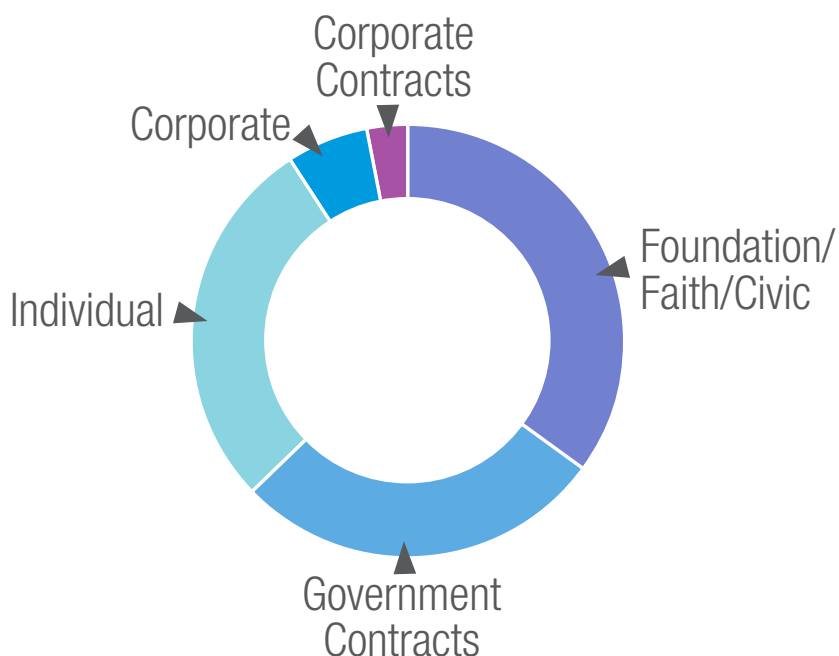
I appreciate Trinity Center for pushing me to get a job that stabilized me and helped me get housing. They have been real supportive and have motivated me to stick to my plan. I am thankful because I would not have found these great resources without them. I also appreciate Trinity Center for supplying showers and Laundry when I was at my worst.

— A Transitional Aged Youth Member

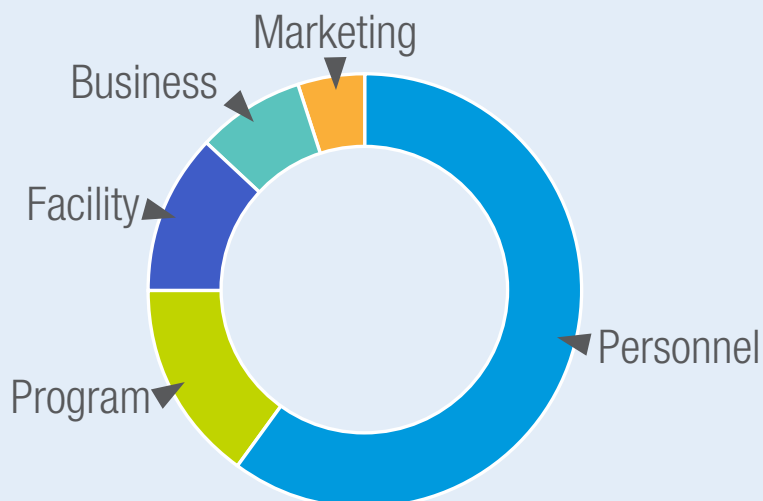


Income + Expenses Fiscal Year 2022 - 2023

Total Income \$1,493,053 by Category



Total Expenses \$1,342,374 by Category





You Inspire Hope

How You Can Help

- Make a **tax deductible donation** - consider monthly recurring gifts
- Become a **Friend of Trinity by pledging** \$1,200 per year
- Elect Trinity Center through your **Donor Advised Fund**
- **Donate** your Required Minimum Distribution through your **retirement fund**
- Make a **legacy gift** to Trinity Center or Donate Stock
- Ask your company to **match your giving** to Trinity Center
- **Donate** your vehicle
- Subscribe to our e-newsletter and **engage on Social Media**
- **Join the Board**, a committee or become a community advocate
- Check out our **volunteer opportunities**
- **Introduce our work** and mission, to your faith or civic organization
- **Partner with us** in Fundraising Events

Stay Connected

Sign up for our e-newsletter to receive updated information. TrinityCenterWC.org

Follow Us on Social Media

facebook.com/TrinityCenterWalnutCreek

instagram.com/TrinityCenterWC

linkedin.com/company/trinitycenterwalnutcreek

youtube.com/channel/UCOxGhZtiRb0jnbmhdY_Z_8OQ

Donate Now

To donate online [click here](#) or scan the code

Mail a check to: Trinity Center, PO Box 126 Walnut Creek CA 94597





Partnership Levels + Benefits

Associate = \$10,000+

- Co-plan a Partner Community Event
- Linked websites
- Tagged on Social Media
- Sponsor a Trinity Center Training or Recovery Program

Affiliate = \$5,000-\$9,999

- Linked websites
- Tagged on Social Media
- Sponsor a Trinity Center Training or Recovery Program

Advocate = \$2,500-\$4,999

- Linked websites
- Tagged on Social Media
- Sponsor a Trinity Center Outreach Event

Associate = \$1,000-\$2,499

- Linked websites
- Sponsor a Trinity Center Community Event

Ally = \$500-\$999

- Linked websites



FRIENDS OF

**TRINITY
CENTER**

Our Funding Goal
for this campaign
is \$120,000

100

Friends of Trinity
pledging \$1,200
in fiscal year
2023-2024

Reach for the Stars = \$50,000 +

Support our vision of a community working together to address the devastating impact of poverty by removing barriers to stable housing through compassionate services, education, shelter and advocacy.

- Safe Parking program
- Master lease for Safe Transitional Housing
- Additional space for TAY Program expansion
- Equitable Access to Technology



Partners

Trinity Center is **very grateful for the support** of all our partners (partial list):

APM Cares
Asset Mark
C4SI
Cadydid Social Marketing
Church of Jesus Christ of Latter-day Saints
City of Walnut Creek
Civic Pride Foundation
Community Foundation of Lafayette
Community Presbyterian Church
Contra Costa County Continuum of Care
Coordinated Entry System
Creek Kids Care
CSAA

Dean and Margaret Lesher Foundation
Democrats of Rossmoor
F&M Bank
Firedoll Foundation
Food Bank of Contra Costa & Solano
Fremont Bank
Green Meals Project
Guardian Security
Insperity
John Muir Health
Julia Burke Foundation
Kaiser Permanente Behavioral Health
Kiwanis Club of San Ramon Valley
Lafayette-Orinda Presbyterian Church

Loaves and Fishes Contra Costa
Lowell Berry Foundation
NetXperts
Rotary Clubs & Foundations
Rotator Taproom
Sereno 1% for Good
Share The Spirit
St. Anselm's Episcopal Church
St. Paul's Episcopal Church
St. Timothy's Episcopal Church
Walnut Creek Elks Lodge 811
Wells Fargo
White Pony Express

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